SUZUKI

Service Bulletin

MOTORCYCLE DIVISION **4-STROKE**

BULLETIN NO. GS/GSX/GSX-R-110

DATE: 10/13/1999

SAFETY RECALL CAMPAIGN
GSX1300RX Hayabusa
CAM CHAIN TENSION ADJUSTER

MODEL: 1999 GSX1300RX Hayabusa

SUBJECT: RECALL CAMPAIGN - CAM CHAIN TENSION ADJUSTER

REFERENCE: GSX1300R SERVICE MANUAL (PN 99500-39180-03E) & SERVICE BULLETIN GS/GSX/GSX-R #108 - FUEL HOSE ROUTING

ATTACHMENT: DEALER AND CUSTOMER LETTERS

NOTICE:
Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1999 GSX1300RX Hayabusa model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF GSX1300RX MOTORCYCLES IMMEDIATELY

Effective immediately, DO NOT DELIVER a GSX1300RX Hayabusa motorcycle to a customer until you complete the recall service described in this service bulletin.

Suzuki Motor Corporation has determined that the spring in the cam chain tension adjuster can break. If this happens, excessive slack will develop in the cam chain, which can allow the cam chain to jump to the wrong position on the camshaft sprockets. If the chain jumps to the wrong position, severe engine damage can occur. This may cause sudden engine failure. Sudden engine failure while riding could cause rear wheel lockup, disturbing the rider's ability to control the motorcycle, and could cause a crash without prior warning.

Suzuki has developed a revised cam chain tension adjuster to replace the original cam chain tension adjuster. Due to the serious nature of this situation, Suzuki requires that you PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE ON YOUR CUSTOMERS' MOTORCYCLES. Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:
All 1999 GSX1300RX Hayabusa model motorcycles are affected.

CUSTOMER NOTIFICATION:
For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached to this bulletin a copy of the letter sent to all owners of affected motorcycles about whom we have information. This letter was mailed on October 13, 1999.

Continued →

CUSTOMER NOTIFICATION, *(continued)*:
If your dealership has sold a GSX1300RX to a customer, but not yet mailed Suzuki the "Sales-In-Service Registration" card or submitted a SCAT registration entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of customers with unregistered motorcycles, ***you* must *immediately* notify these customers of the recall campaign**. Please telephone all of these customers and inform them of the need to have the recall service performed.

Suzuki will mail you a listing of affected motorcycles your dealership has sold and registered up to October 1, 1999. Use this list to track the recall services you perform and to contact customers whose GSX1300RX motorcycles may not be registered and who you must contact and inform of the need to have the recall service performed.

UNITS OUT OF REACH
If you are aware of any GSX1300RX motorcycles which have been scrapped, stolen or exported outside of the United States, send this information to the Suzuki Warranty Dept. in Brea, CA.

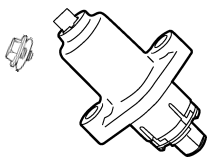
AUTOMATIC PARTS SHIPMENT:
FOR THIS CAMPAIGN, RECALL SERVICE PARTS WILL BE AUTOMATICALLY SHIPPED TO YOUR DEALERSHIP. Suzuki will send a tension adjuster recall kit for each GSX1300RX to the selling dealer of record. Dealers will also receive a tension adjuster recall kit for each unsold GSX1300RX in their inventory. **You can NOT use your normal parts ordering procedure to order these recall service parts.**

Recall service parts shipping, from Suzuki's Brea, CA warehouse, began on October 6, 1999. Suzuki anticipates all recall service parts will be delivered to dealerships during the week of October 11, 1999. Parts will be shipped freight pre-paid, UPS 3-day delivery. The recall service parts will be billed to your parts account at 90-day net terms.

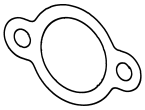
ORDERING ADDITIONAL RECALL SERVICE KITS:
If you need a recall service kit for a GSX1300RX motorcycle your dealership did not sell, contact the recall parts coordinator at 714-996-7040, extension 551. Be prepared with your dealer number and telephone number, your customer's name and vehicle VIN information when you place your call. **Calling the recall parts coordinator is the ONLY way to order GSX1300RX cam chain tension adjuster recall service parts.**

Description	*Part Number*	*Dlr. Price*
GSX1300RX Tension Adjuster Recall Kit	**99103-11147**	**$30.00**

Each kit includes:



(1) Cam Chain Tension Adjuster 12830-24F02



(1) Cam Chain Tension Adjuster Gasket 12837-24A10

REPAIR PROCEDURES:
You will install a revised cam chain tension adjuster and new tension adjuster gasket. You will inspect and may replace other engine components which may have been damaged because of cam chain tension adjuster failure. This recall service will be done at no cost to the customer for parts and labor. See pages 3 through 6 for recall service instructions.

WARRANTY CLAIM PROCESSING:
The SCAT system will accept recall service warranty claims. Dealers not using SCAT will need to complete and mail in a regular paper warranty request form for each recall service performed. See pages 6 and 7 of this bulletin for warranty request information.

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CAM CHAIN TENSION ADJUSTER REPLACEMENT PROCEDURE:

NOTE

Refer to section 3 of the GSX1300R service manual for additional information on the recall service described in this bulletin.

1. Place the motorcycle on a suitable service stand (or on the centerstand, if equipped).

2. Remove the allen bolts securing the rider's seat and remove the seat from the motorcycle (figure 1).

3. Use the ignition key to unlock and remove the passenger seat or tail cover (figure 2).

4. Remove the allen bolts that secure the front fuel tank tabs to the frame (figure 3).

5. Remove the fuel tank prop stand from its clips on the inside of the rear fender (figure 4).

6. Insert the stepped end of the prop stand in the steering stem and the other end of the stand in the fuel tank mounting tab. This will prop the fuel tank up to permit access to the top of the engine (figure 5).

Figure 1

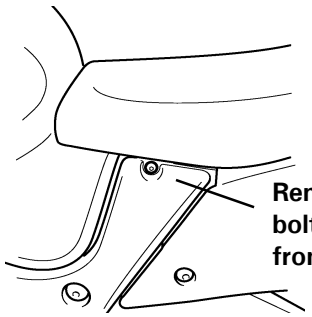


Figure 2

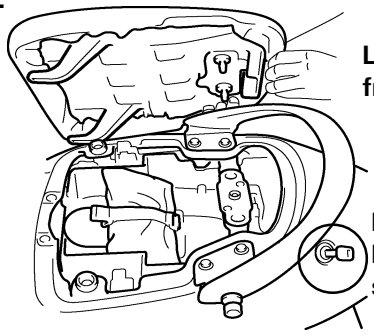


Figure 3

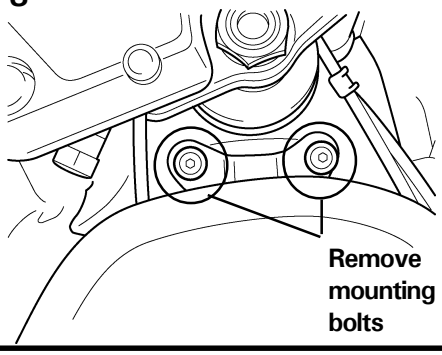


Figure 4

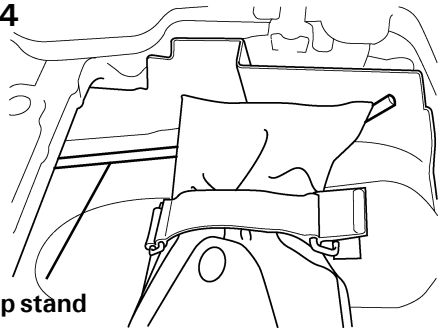
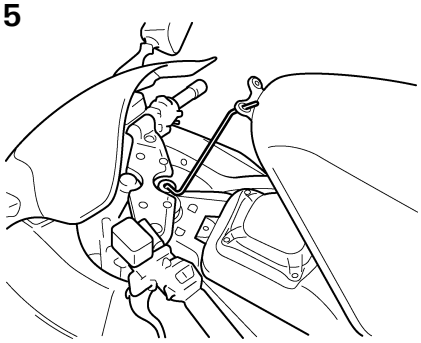


Figure 5



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7. The cam chain tension adjuster is located on the right-hand back edge of the cylinder head (figure 6).

NOTE

While it is not required, you can elect to remove the air cleaner assembly to enhance accessibility to the tension adjuster.

8. Remove the two allen mounting bolts that hold the tension adjuster to the cylinder head (figure 6). Remove the tension adjuster.

⚠ CAUTION

Do not use the electric starter to turn over the engine with the cam chain tension adjuster removed. This can make the cam chain skip and change the valve timing, damaging the engine.

9. Clean any gasket remains off the adjuster mounting surface on the cylinder head.

⚠ CAUTION

Do not allow any portions of the tension adjuster gasket to fall into the engine. This debris could block oil passageways and damage engine components.

10. The revised style tension adjuster can be identified by appearance of the push rod guide and **three** pink paint dots (figure 7).

NOTE

If the push rod does not fully extend when the tension adjuster is removed from the engine, the internal spring may be broken. A broken tension adjuster internal spring or customer complaint about abnormal valve train sounds, or poor engine performance could indicate the valve timing has been disrupted.

If you suspect the valve timing is disrupted, remove the RH fairing to access the timing window on the motor cover. Remove the valve cover to check and reset the valve timing per section 3 of the service manual (figure 8).

After resetting the valve timing, measure and record the engine's compression. Compare the reading with the specifications listed in section 8 of the service manual. Low compression may indicate valve train damage.

If you suspect valve train damage, contact TECH-LINE or your TSM for authorization to proceed with further inspection and repair.

Figure 6

View from above cylinder head

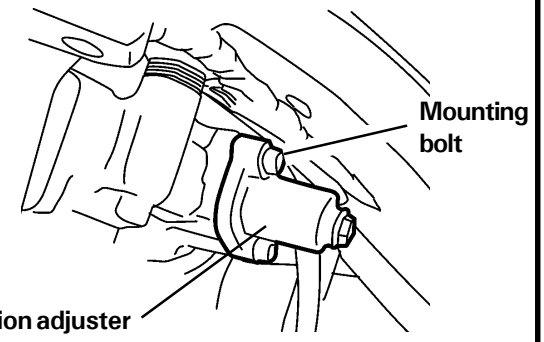


Figure 7

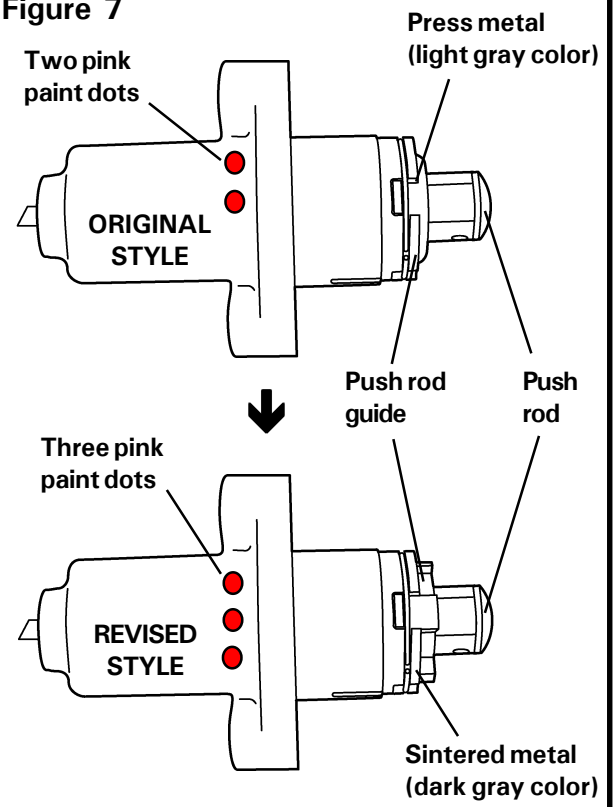
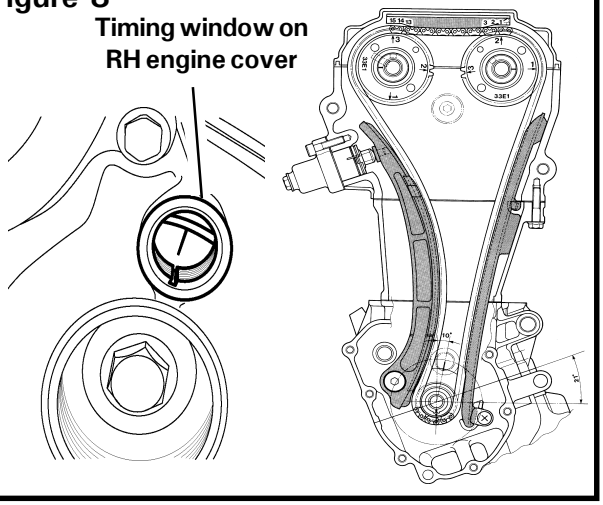


Figure 8



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11. Make sure the push rod of the revised cam chain adjuster is being held in the compressed position by the locking tool (figure 9).

If the locking tool is missing or the push rod is extended, reset the tension adjuster push rod to the compressed position. (*Follow the instructions in section 3 of the GSX1300R service manual)*

Tension adjuster locking tool
PN: 09917-62430

12. Install the revised cam chain tension adjuster with the included new gasket into cylinder head (figure 10). Tighten the tension adjuster mounting bolts to the specified torque.

Tension adjuster mounting bolt torque:
10N·m (1.0kgf-m, 7.0 lb-ft)

13. Release the cam chain tension adjuster push rod by removing the locking tool (figure 11).

NOTE

A "click" sound will be heard from the tension adjuster as the push rod is released.

14. Install the supplied cam chain tension adjuster bolt and gasket into the end of the tension adjuster (figure 12). Tighten the tension adjuster bolt to the specified torque.

Tension adjuster bolt torque:
8 N·m (0.8kgf-m, 6.0 lb-ft)

Figure 9

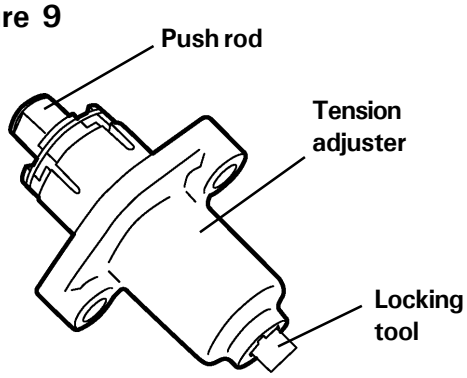


Figure 10

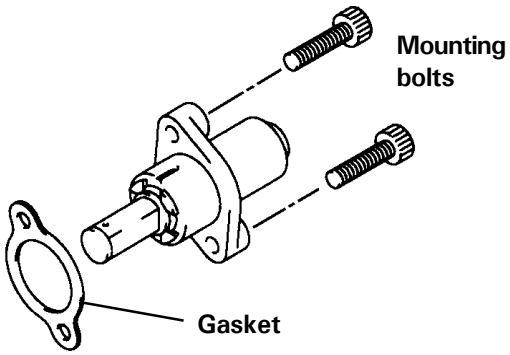


Figure 11

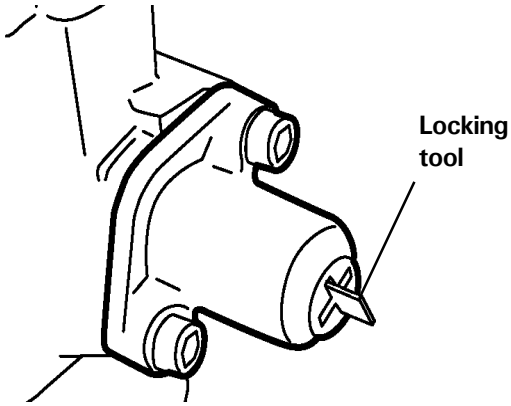
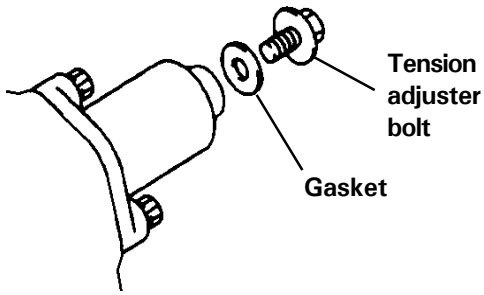


Figure 12



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NOTE

Before removing the prop stand and lowering the fuel tank in place, refer to Service Bulletin GS/GSX/GSX-R #108 to make sure the fuel hose routing is correct (figure 13).

15. Reinstall the fuel tank mounting bolts.

16. Place the prop stand back in place on the inner rear-fender.

17. Reinstall the rider and passenger seats.

18. Use a fine-line permanent black magic marker (such as a SANFORD *Sharpie*® permanent marker) to draw an "T" before the engine number on the rear of the crankcase. This will enable you to quickly identify a GSX1300R with a revised cam chain tension adjuster already installed (figure 14).

Figure 13
Route fuel hoses per Service Bulletin GS/GSX/GSX-R#108

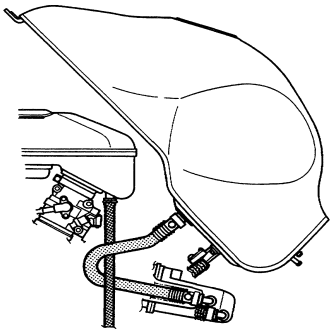
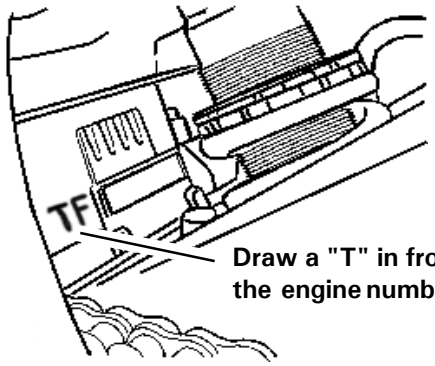


Figure 14
ID Mark by Engine Number



RIDE THE MOTORCYCLE:
To ensure customer satisfaction, Suzuki suggests you ride the motorcycle several miles to make sure there are no abnormal engine sounds and the motorcycle operates correctly. Clean any dirt or grime from the motorcycle before and after the test ride. Correct any recall service related problems before delivering the motorcycle to the customer.

RECALL WARRANTY PARTS RETENTION:
Completely fill out and affix a warranty parts tag (PN 99923-09822-003) to the replaced parts following recall service. Hold these parts in your warranty parts retention area for inspection by your Technical Service Manager.

WARRANTY REIMBURSEMENT:
Warranty parts reimbursement rate of 100% will apply. Labor will be reimbursed at 100% of your approved labor rate.

The total reimbursement time for this repair is 0.8 hour. The flat-rate time for the actual repair is 0.6 hour, with an additional 0.2 hour allotted for warranty administration time.

Two types of SCAT recall warranty claim entry are available. The Short Form claim entry requires just a few fields of information and can only be used in cases where the recall service parts kit are the only parts used for the repair. The Short Form claim should be used for the majority of your recall warranty claims.

NOTE: ***All recall service expenses for each motorcycle must be entered using a single warranty claim.***

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SCAT SHORT FORM RECALL SERVICE WARRANTY CLAIM INFORMATION:

1. Select <3> (SERVICE MENU)
2. Select <1> (WARRANTY CLAIM ENTRY)
3. Enter the claim number (xxxxx,x)
4. Enter the claim type <31> (SHORT FORM)
5. Enter the product type <2> (MOTORCYCLE)
6. Enter your dealer number (xxxxxx)
7. Select an entry type"
   "M" = Model, Frame
   "C" = Control Sequence Number
   "V" = VIN Number
   Based on the Entry Type, enter the identifying numbers
8. Enter the repair date (mm/dd/yy)
9. Enter the mileage (no tenths)
10. Enter the Campaign number - **2039**

SCAT LONG FORM RECALL SERVICE WARRANTY CLAIM INFORMATION:
To submit a SCAT Long Form recall service warranty claim, *or a regular paper warranty request*, use the information below. **You should only use the Long Form claim entry in situations where additional parts or labor (such as valve timing inspection and correction) were required to complete the recall service.** If submitting a paper claim, have the customer sign the request before you mail it to the American Suzuki Warranty Dept. in Brea, CA.

* **USE 2039 FOR THE PAPER CLAIM NUMBER**
(cross off the paper warranty request's original number)

FAILED PART NUMBER:	**99103-11147**
QTY.	**1 - TENSION ADJUSTER KIT**
OTHER PART(S)	***As needed***
QTY.	***As needed***
COMPLAINT CODE:	**99**
DEFECT CODE:	**D2**
LABOR OPERATION:	**AH9999**
LABOR TIME:	***As necessary***
REPAIR:	**INSTALL CAM CHAIN TENSION ADJUSTER PER RECALL SERVICE BULLETIN GSX-R#110**

REMEMBER:

Long form or paper warranty claims with parts or labor in addition to the recall kit requires prior authorization (PAS) from TECH LINE or your TSM.

NOTE: *SCAT Long Form warranty claim entry* ***requires a prior authorization (PAS) code from TECH LINE or your TSM****, or the SCAT system will not accept the claim.*

Continued →

IMPORTANT:
Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer and inform them of the need to have this recall service performed. You must perform the recall service and submit a SCAT claim or Warranty Request Form within the shortest possible time.

It is your responsibility to perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:
Please be sure that all dealership personnel are familiar with the recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for the inconvenience this recall service may cause them.

Thank you for your cooperation in conducting this very important campaign for your customers' safety.

AFFECTED DEPARTMENTS:
The following departments in your dealership should be notified of this information:

☒ Management ☒ Service ☒ Warranty ☒ Sales ☒ Parts ☒ Accessories

American Suzuki Motor Corporation
Technical Service Department
Motorcycle

Continued ⟶

SUZUKI

October 6, 1999

AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

SAFETY RECALL CAMPAIGN
GSX1300RX Hayabusa
CAM CHAIN TENSION ADJUSTER

Dear Suzuki Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1999 GSX1300RX Hayabusa model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

Effective immediately, DO NOT DELIVER a GSX1300RX to a customer until you complete the recall service described in service bulletin GS/GSX/GSX-R #110, which will be sent to your dealership.

STOP DELIVERY OF GSX1300RX MOTORCYCLES IMMEDIATELY

Suzuki Motor Corporation has determined that the spring in the cam chain tension adjuster can break. If this happens, excessive slack will develop in the cam chain, which can allow the cam chain to jump to the wrong position on the camshaft sprockets. If the chain jumps to the wrong position, severe engine damage can occur. This may cause sudden engine failure. Sudden engine failure while riding could cause rear wheel lockup, disturbing the rider's ability to control the motorcycle, and could cause a crash without prior warning.

Suzuki has developed a revised cam chain tension adjuster to replace the original cam chain tension adjuster. Due to the serious nature of this situation, Suzuki requires that you **PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE ON YOUR CUSTOMERS' MOTORCYCLES**. Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:
All 1999 GSX1300RX Hayabusa model motorcycles are affected.

CUSTOMER NOTIFICATION:
For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter will be mailed October 13, 1999.

If your dealership has sold a GSX1300RX to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of these customers, ***you*** **must immediately notify these customers of the recall campaign**. Please telephone all of these customers and inform them of the need to have the recall service performed.

Suzuki will mail you a listing of affected motorcycles your dealership has sold and registered up to October 1, 1999. Use this list to track the recall services you perform and to contact customers whose GSX1300RX motorcycles may not be registered and who you must contact and inform of the need to have the recall service performed.

UNITS OUT OF REACH
If you are aware of any GSX1300RX motorcycles which have been scrapped, stolen or exported outside of the United States, send this information to the Suzuki Warranty Dept. in Brea, CA.

Continued ⟶

REPAIR PROCEDURES:
Service bulletin GS/GSX/GSX-R#110 will contain instructions on how to perform the recall service. You will replace the original cam chain tension adjuster with a revised cam chain tension adjuster and new tension adjuster gasket.

AUTOMATIC PARTS SHIPMENT:
FOR THIS CAMPAIGN, RECALL SERVICE PARTS WILL BE AUTOMATICALLY SHIPPED TO YOUR DEALERSHIP. Suzuki will send a tension adjuster recall kit for each GSX1300RX to the selling dealer of record. Dealers will also receive a tension adjuster recall kit for each unsold GSX1300RX in their inventory. **You can NOT use your normal parts ordering procedure to order these recall service parts.**

Recall service parts shipping, from Suzuki's Brea, CA warehouse, will begin on October 6, 1999. Suzuki anticipates all recall service parts will be delivered to dealerships during the week of October 11, 1999. Parts will be shipped freight pre-paid, UPS 3-day delivery. The recall service parts will be billed to your parts account at 90-day net terms.

ORDERING ADDITIONAL RECALL SERVICE KITS:
If you need a recall service kit for a GSX1300RX motorcycle your dealership did not sell, contact the recall parts coordinator at 714-996-7040, extension 551. Be prepared with your dealer number and telephone number, your customer's name and vehicle VIN information when you place your call. **Calling the recall parts coordinator is the ONLY way to order GSX1300RX cam chain tension adjuster recall service parts.**

Description	*Part Number*	*Dlr. Price*
GSX1300RX Tension Adjuster Recall Kit	**99103-11147**	**$30.00**

WARRANTY CLAIM PROCESSING:
Service bulletin GS/GSX/GSX-R#110 will contain information on how to submit your recall service warranty claim(s).

IMPORTANT:
Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer and inform them of the need to have this recall service performed. You must perform the recall service and submit a SCAT claim or Warranty Request Form within the shortest possible time.

It is your responsibility to perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, such as motorcycle transportation, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:
Please be sure that all dealership personnel are familiar with the recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for any inconvenience this recall service may cause them.

We apologize for any inconvenience this recall campaign may cause you or your customers. Thank you for your cooperation in conducting this very important campaign for your customers' safety.

Sincerely,

American Suzuki Motor Corporation

Continued ⟶

SUZUKI

AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

October 13, 1999

SAFETY RECALL CAMPAIGN
GSX1300RX Hayabusa
CAM CHAIN TENSION ADJUSTER

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1999 GSX1300RX Hayabusa model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the spring in the cam chain tension adjuster can break. If this happens, excessive slack will develop in the cam chain, which can allow the cam chain to jump to the wrong position on the camshaft sprockets. If the chain jumps to the wrong position, severe engine damage can occur. This may cause sudden engine failure. Sudden engine failure while riding could cause rear wheel lockup, disturbing the rider's ability to control the motorcycle, and could cause a crash without prior warning.

⚠WARNING

DO NOT RIDE YOUR GSX1300RX Hayabusa UNTIL THE CAM CHAIN TENSION ADJUSTER RECALL SERVICE IS COMPLETED

Suzuki strongly suggests you do not ride your GSX1300RX Hayabusa until the cam chain tensioner recall service is completed. If you elect to ride your motorcycle to the dealership, operate the engine in a gentle, low RPM manner. Avoid sudden acceleration or deceleration. Be prepared to pull in the clutch lever in case of engine failure or rear wheel lock up. If you are concerned about your safety or the safety of your vehicle, trailer or truck your motorcycle to your dealer for your scheduled recall service. Contact the service manager or the owner of your Suzuki dealer if you require assistance in transporting your motorcycle to the dealership for the recall service.

WHAT WILL BE REPAIRED ON YOUR MOTORCYCLE:
Your authorized Suzuki motorcycle dealer will replace the original cam chain tension adjuster with a revised cam chain tension adjuster. This recall service will be done at no cost to you for parts and labor.

PARTS AVAILABILITY:
Suzuki is sending recall service parts to the dealer from which you purchased your GSX1300RX Hayabusa. Tension adjuster recall service parts for all GSX1300RX motorcycles are being shipped now, so there will be minimal delay in having your motorcycle serviced. Suzuki anticipates all recall service parts will be delivered to dealerships during the week of October 11, 1999. If you cannot contact the dealer who sold you your GSX1300RX Hayabusa, call toll free 1-800-255-2550 for your nearest Suzuki dealer.

TO RECEIVE THE FASTEST POSSIBLE SERVICE:
Suzuki understands that your riding time is precious. Our suggestion is to work closely with your authorized Suzuki dealer to get your motorcycle's recall service scheduled and performed as quickly as possible.

Continued →

TO RECEIVE THE FASTEST POSSIBLE SERVICE *(continued)*:

Schedule an appointment for the recall service to be performed

By scheduling a precise time that you can visit the dealership, your dealer will be prepared to perform the recall service once your motorcycle is in the service department. While the actual recall service takes approximately one hour, you may need to leave your motorcycle overnight to have the recall service completed. If additional repairs or parts are required, your dealer will advise you on how much longer your motorcycle will be in for repair. When you pick up your repaired motorcycle, please allow a few additional minutes for your dealer to prepare and complete the necessary warranty claim paperwork with you.

Bring your motorcycle to your Suzuki dealer

If you decide to transport your motorcycle, rather than ride it, take care securing and protecting your motorcycle for transportation.

If you have special circumstances, discuss them with your Suzuki dealer

Suzuki understands that some customers may have unique or very difficult circumstances to overcome in bringing their motorcycle to the dealership for repair.

We have asked your Suzuki dealer to work closely and flexibly with you to arrange alternative, but reasonable solutions for your special requests. However, please remember that each dealership has its own limitations in providing special assistance due to staff size, available time and dealership location. Your dealer can also consult with Suzuki on other alternatives.

QUESTIONS & ANSWERS:

Your Suzuki dealer has been provided specific and complete instructions regarding this recall service. Please call your dealer if you have any questions. Your local Suzuki dealer can provide you the fastest response to your questions or concerns about the recall service. Your dealer can also contact Suzuki on your behalf if you have a unique question or concern.

If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, extension. 396.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after October 25, 1999, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a GSX1300RX Hayabusa or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you sold your GSX1300RX Hayabusa, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation

END